

Health and Adult Social Care Scrutiny Committee

13 June 2024

Quality Accounts 2023-24

Report of the Statutory Scrutiny Officer

1 Purpose

- 1.1 To note the Committee's responses to the 2023/24 Quality Accounts of the Nottingham University Hospitals NHS Trust (NUH), the Nottinghamshire Healthcare NHS Foundation Trust (NHT), the East Midlands Ambulance Service NHS Trust (EMAS) and the Nottingham CityCare Partnership Community Interest Company (CityCare).

2 Action required

- 2.1 The Committee is asked:

- 1) to note the formal statements returned in relation to the 2023/24 Quality Accounts of NUH, NHT, EMAS and CityCare, as the four major providers delivering NHS healthcare services in Nottingham.

3 Background information

- 3.1 A Quality Account represents an annual report by an NHS healthcare provider on the quality of the services that it has provided over the last year. Quality Accounts are published, so they represent an important way for local NHS services to show publicly the quality of their provision and demonstrate the improvements being carried out to the services that they deliver to local communities and stakeholders. The quality of the services is assessed by measuring patient safety, the effectiveness of treatments that patients receive and the feedback from patients on their experiences of care.
- 3.2 Healthcare providers have a legal duty to send their Quality Account to the relevant Health Overview and Scrutiny Committee of the Local Authority area in which the provider has its registered office, to invite comments on the report before it is published. This gives the Scrutiny Committee an opportunity to review the report and provide a formal statement, which will be published as part of the Quality Account. In Nottingham, the Committee receives Quality Accounts from NUH, NHT, EMAS and CityCare.
- 3.3 The Department of Health and Social Care requires healthcare providers to submit their final Quality Account to the Secretary of State by the end of June each year, so they often aim to produce a draft Quality Account during April to receive a statement back from the Committee by the end of May. Generally, it is impractical for the Committee to consider draft Quality Accounts at its formal meetings either in April or May due to its other business demands, the fact that

this represents the transition period from the old municipal year to the new, and the potential for public elections to be taking place at the start of May.

- 3.4 As a result, the Quality Accounts have been considered by working groups of Committee members between meetings, which met with representatives of NHT on 9 May and of NUH on 10 May to discuss their draft documents. To meet providers' timetables, a formal statement was returned to EMAS on 16 May, and to NUH, NHT and CityCare on 28 May.

4 List of attached information

- 4.1 Quality Account 2023/24 Statements returned to NUH, NHT, EMAS and CityCare

5 Background papers, other than published works or those disclosing exempt or confidential information

- 5.1 None

6 Published documents referred to in compiling this report

- 6.1 [NHS England - About Quality Accounts](#)

7 Wards affected

- 7.1 All

8 Contact information

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